

## Neeley, Nick

---

**From:** Paul Lourd <paul@lourd.com>  
**Sent:** Saturday, March 12, 2016 10:38 AM  
**To:** tratestimony  
**Cc:** zRepresentative Tom ODea  
**Subject:** Testimony for House Bill 5041  
**Attachments:** housebill5041\_lourd.pdf

Paul J Lourd  
173 Old Boston Rd  
Wilton CT 06897

March 12, 2016

RE: House Bill 5041

I fully support house bill 5041 to allow private contractors to perform DMV services. When a department in our state becomes a laughing stock, it is time to seek changes. It is unacceptable that citizens, who are obligated to deal with the DMV, are forced to wait in endless lines, and complete arcane paperwork that is far too complicated.

I have used the commercial "tag services" in other states, and the entire process is quick and painless. There is no valid reason for Connecticut not to adopt a similar model. Our DMV employees, who are well paid, and have excellent benefits unavailable in the private sector, have failed us completely.

Wealthy residents, who primarily buy new cars, are not subject to the aggravation of dealing with the DMV, as the dealership performs the function. The process of dealing with the DMV can be considered a regressive tax, as less fortunate individuals have to take time off from their hourly jobs to stand in endless lines to register a used car.

It is time to move forward to better solutions.

Paul J Lourd  
Cc: Representative Tom O'Dea – 125th District

ALSO ATTACHED AS PDF